



Vaccine Attestation Solution

Automate the mandate

Meet The Mandate: Automate and Accelerate

In order to help protect our workers and their communities, the Biden administration is mandating that organizations with 100+ employees attest to their COVID-19 vaccination status or undergo weekly testing. Employers that don't comply with the vaccine mandate or paid time off requirement can face fines of up to \$14,000 per violation, or significantly greater based on severity.

TTEC & Pega can accelerate implementation of a scalable, repeatable, and automated process that adapts quickly to meet evolving requirements of the current pandemic. Our solution serves as a starting point to address future crises, and harnesses the power of analytics to inform employee safety and investment decisions.

Business Challenge

Employers need a better way to rapidly meet the mandate for vaccine attestations and expand quickly to understand test status, exceptions, boosters, and changing requirements.

While online form technology can collect data, it cannot provide deeper analytical insights pertaining to overall compliance to vaccine mandates. Other limitations of traditional technology include a lack of adaptability to changing mandates or mission realities, and the inability to integrate with HR and other critical systems.

TTEC & Pega empowers employers to understand their workforce, space, and necessary investments to better manage compliance to the vaccine mandate and to help maintain a safe working environment.

Key Solution Features



Out of the box solution to rapidly obtain attestations for employees, contractors, and visitors



Robust reporting to monitor compliance trend data



Proactive communication to follow up on vaccine status, booster status, and test results



Configurable to meet current & future employer attestation requirements



Mobile friendly self-attestation forms



Review/Approval process based on employer rules (e.g. vaccine opt-out justification)



QR Code for employee validation status

About TTEC

TTEC Holdings, Inc. (NASDAQ: TTEC) is one of the largest global CX (customer experience) technology and services innovators for end-to-end, digital CX solutions. The Company delivers CX technology and operational CX orchestration at scale through its proprietary cloud-based CXaaS (Customer Experience as a Service) platform. Serving iconic and disruptive brands, TTEC's solutions span the entire enterprise, touch every virtual interaction channel, and improve each step of the customer journey. Leveraging next-gen digital and cognitive technology, the Company's Digital business designs, builds, and operates omnichannel contact center technology, conversational messaging, CRM, automation (AI / ML and RPA), and analytics solutions. The Company's Engage business delivers digital customer engagement, customer acquisition & growth, content moderation, fraud prevention, and data annotation solutions. Founded in 1982, the Company's commitment to CX excellence has earned its leading client NPS scores worldwide. TTEC's nearly 59,000 employees operate on six continents and bring technology and human ingenuity together to deliver happy customers and differentiated business results. To learn more, visit us at www.ttec.com.